

# Interview Script - WeTrack

---

1. What are some of the biggest challenges you face when waiting for a delivery to arrive?
2. How do you typically track the progress of a delivery? Are there any frustrations or difficulties you encounter when doing so?
3. Have you ever had to reschedule a delivery? If so, can you describe the process and any challenges you faced?
4. Have you ever missed a delivery because you were not available to receive it? If so, can you describe the circumstances and any frustrations you experienced?
5. Have you ever had to change the delivery address or time? If so, can you describe the process and any challenges you faced?
6. How important is it to you to have real-time tracking information for your deliveries?
7. How do you typically plan your day around a delivery? Are there any factors that make it difficult to do so?
8. Have you ever had a negative experience with a delivery service? If so, can you describe the issue and any frustrations you experienced?
9. What features would you find most helpful in a delivery tracking app?
10. Is there anything you wish delivery tracking apps could do that they currently don't?